

## Appendix **A**

### Work Programme for Corporate Resources Overview & Scrutiny Committee 2014 – 2015

Ref	Indicative Overview & Scrutiny Meeting Date	Report Title	Issue to be considered	Comment
1.	13 May 2014	Executive Member Update	To receive a brief verbal update from the relevant Executive Member.	
		Architecture Review	Update	
		Data Protection	New Member Protocol	
		Customer Service Strategy	To consider and comment on the Customer Service Strategy action plan	
2.	24 June 2014	Executive Member Update	To receive a brief verbal update from the relevant Executive Member.	
		Draft Discretionary Housing Payment Policy	Members to consider and comment on the report to include a summary of the public consultation on the draft policy and an update on the recommended policy	Exec 15 July 2014
		Knowledge Strategy	To consider the draft Knowledge Strategy	

Ref	Indicative Overview & Scrutiny Meeting Date	Report Title	Issue to be considered	Comment
		Performance Monitoring System	To receive a demonstration of the new Performance Monitoring System	